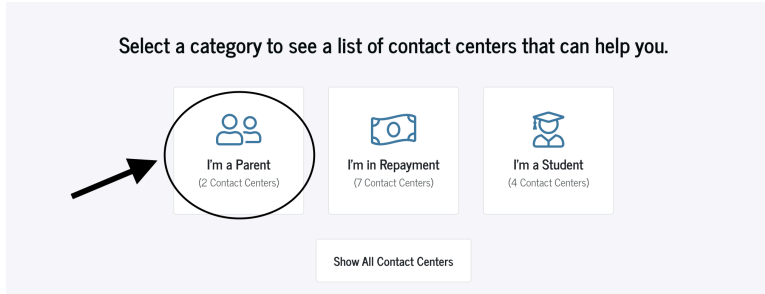
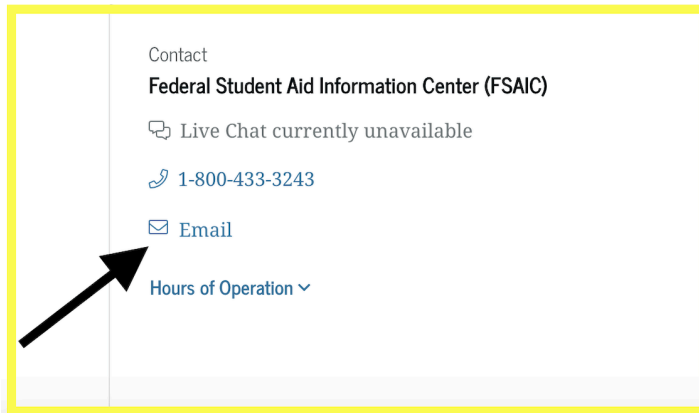


Parent Contributor Non-SSN Work Around to Verify Identity

1. Go to the FSA Contact center <https://studentaid.gov/help-center/contact>
2. **CLICK on “I’m a Parent”**



3. **CLICK “Email”** under the “Federal Student Aid Information Center (FSAIC)”



4. Complete “EMAIL US” form:
 - a. Name: MUST MATCH *Parent Contributor Invitation*
 - b. Email Address: Cannot be the same as student's account. Make sure email matches what student put on the *Parent Contributor Invitation*
 - c. Subject: **“FSA ID: Account Username and Password”**
 - d. I have a question about...**“Create Account, Log In, and FSA ID”**
 - e. How can I help you today?
 - i. **“I need a case number to complete my Attestation & Validation of Identity form.”**
 - f. **CLICK SEND**
5. Parents should receive an email with a case number. Use the case number when completing the [Attestation & Validation of Identity](#) form.
 - a. Email [Attestation & Validation of Identity](#) with supporting documents to: IDVerification@ed.gov
 - b. Parents will be contacted by email once their identity is validated. Once validated, parents can complete the contributor portion of the FAFSA
 - c. Time for this step is unknown at this time :(

Example of STEP 4:

[Close](#) ✕

Email Us

Email is for general questions. We cannot reset account passwords or provide loan information through email. For those issues, please use live chat or call us.

First Name

Last Name

Email Address

Subject

I have a question about...

How can we help you today?
Do not include your Social Security number or other sensitive information. 79/3200

I need a case number to complete my Attestation & Validation of Identity form. |