

De Anza College Office of Institutional Research and Planning

To: Naoko Harada, Child Development Center Director

From: Mallory Newell, De Anza College Institutional Research
Jerrick Gemena, Student Assistant

Date: 07/05/2017

Subject: Child Development Parent Survey Results, Spring 2017

The CDC Parent Survey was administered at the end of Spring 2017. This resulted in 27 valid responses.

Important highlights include:

- 100% of respondents are satisfied/very satisfied with the overall quality of this program.
- 42% of respondents found that having their child in this program made it easier to accept a job, and 67% of respondents found the program made it easier to keep a job.
- While 74% of respondents are satisfied/very satisfied with the program's hours of operations, 26% are not satisfied.
- 100% of respondents are satisfied/very satisfied with the interaction between staff and children in their child's program.

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1. How satisfied are you with the overall quality of this program ?

Mean: 1

| Response | Value | Frequency | Percent | Graph |
|--------------------|-------|-----------|---------|---|
| Very Satisfied | 1 | 24 | 89 | <p>A 3D bar chart with a vertical axis from 0 to 100. The horizontal axis has three categories: 'Very Satisfied' (red bar at 89), 'Satisfied' (yellow bar at 11), and 'Not Satisfied' (green bar at 0).</p> |
| Satisfied | 2 | 3 | 11 | |
| Not Satisfied | 3 | 0 | 0 | |
| Total Valid | | 27 | 100 | |

2A. Do you feel that your child is safe in this program ?

Mean: 1

| Response | Value | Frequency | Percent | Graph |
|--------------------|-------|-----------|---------|---|
| Yes | 1 | 27 | 100 | <p>A 3D bar chart with a vertical axis from 0 to 100. The horizontal axis has two categories: 'Yes' (red bar at 100) and 'No' (brown bar at 0).</p> |
| No | 0 | 0 | 0 | |
| Total Valid | | 27 | 100 | |

2B. Do you feel that your child is happy in this program ?

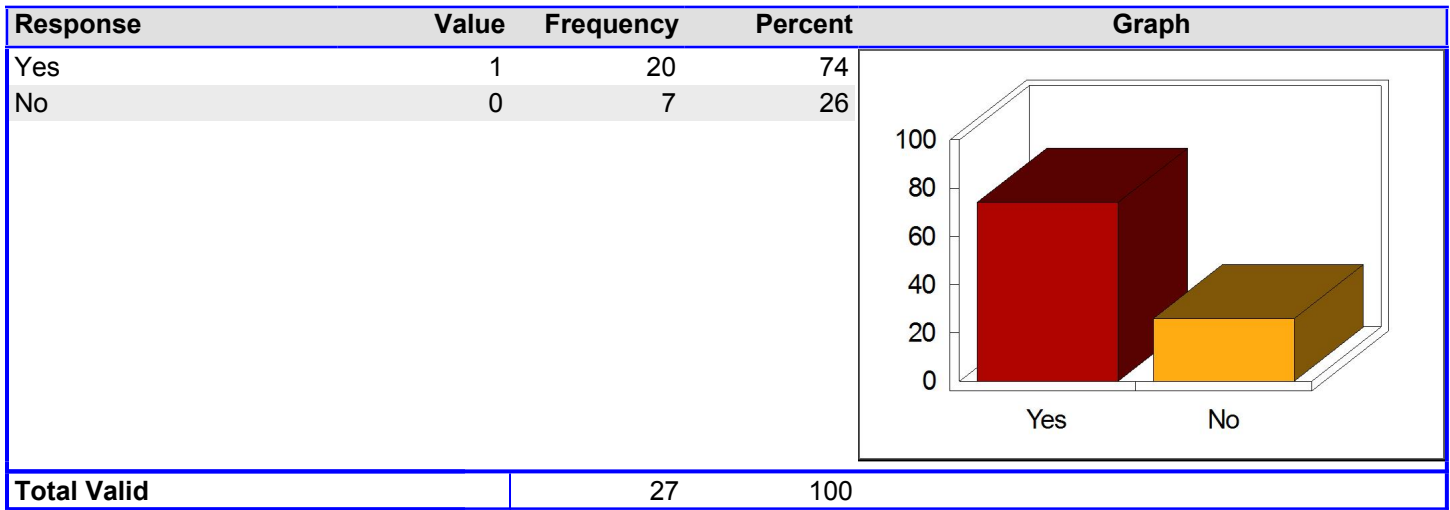
Mean: 1

| Response | Value | Frequency | Percent | Graph |
|--------------------|-------|-----------|---------|---|
| Yes | 1 | 25 | 100 | <p>A 3D bar chart with a vertical axis from 0 to 100. The horizontal axis has two categories: 'Yes' (red bar at 100) and 'No' (brown bar at 0).</p> |
| No | 0 | 0 | 0 | |
| Total Valid | | 25 | 100 | |

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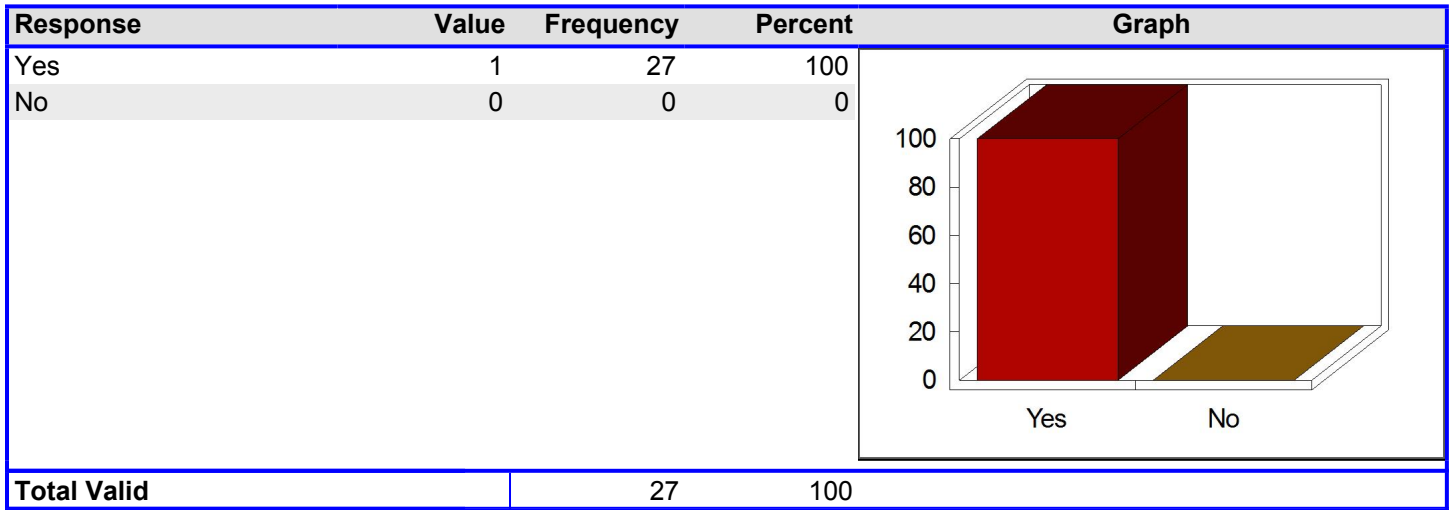
3A. Have you received information from the program about how children develop at different ages (e.g., walk, talk, etc.)

Mean: 1



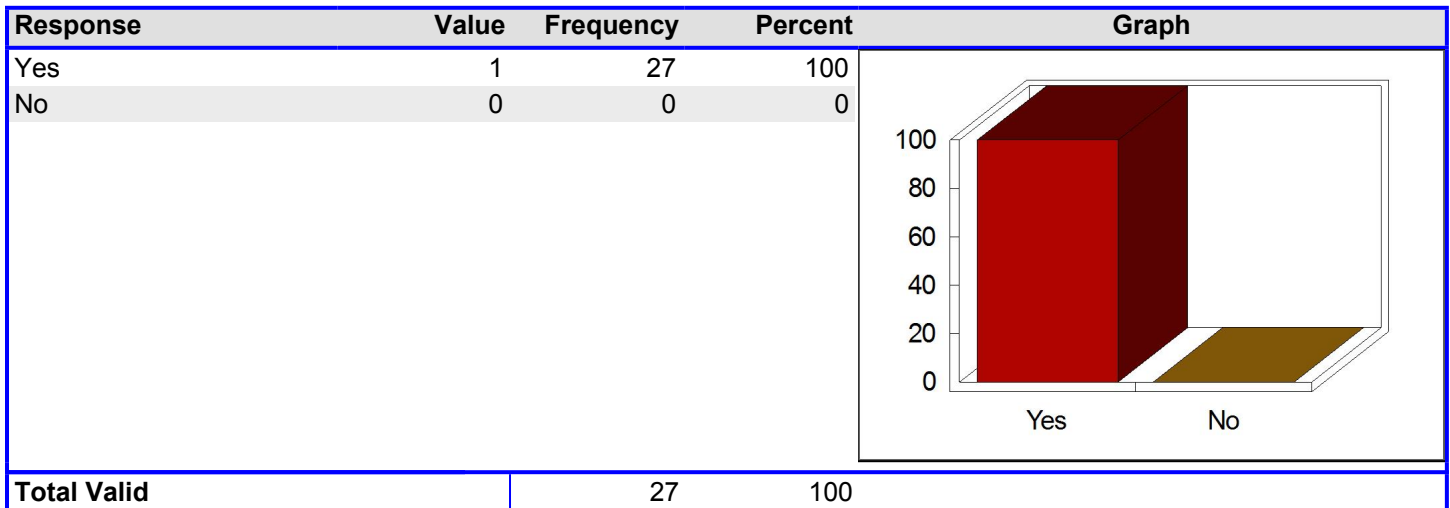
3B. Have you received information from the program about how your child is growing and developing?

Mean: 1



3C. Have you received information from the program about how your child is doing in the program?

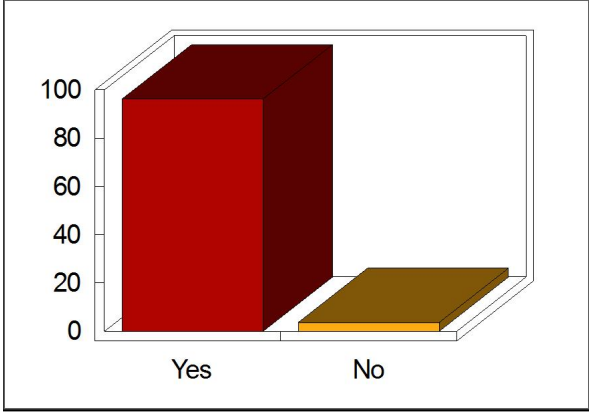
Mean: 1



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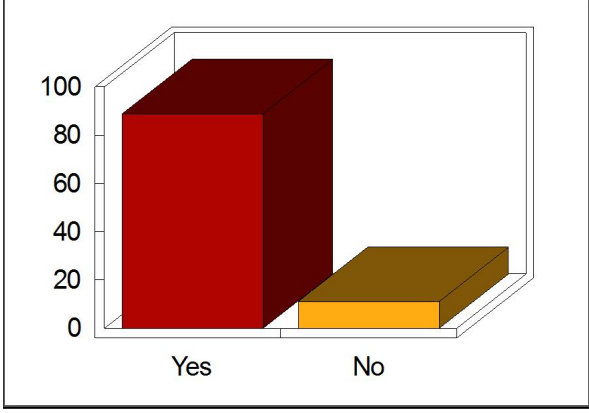
3D. Have you received information from the program about the schedule of daily activities?

Mean: 1

| Response | Value | Frequency | Percent | Graph |
|--------------------|-------|-----------|---------|--|
| Yes | 1 | 26 | 96 |  |
| No | 0 | 1 | 4 | |
| Total Valid | | 27 | 100 | |

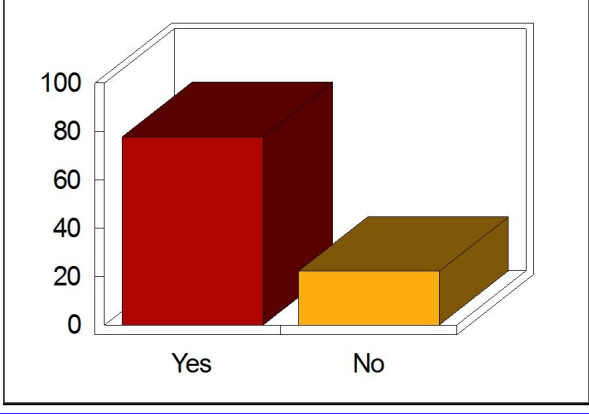
3E. Have you received information from the program about what you can do to help your child learn and develop?

Mean: 1

| Response | Value | Frequency | Percent | Graph |
|--------------------|-------|-----------|---------|---|
| Yes | 1 | 24 | 89 |  |
| No | 0 | 3 | 11 | |
| Total Valid | | 27 | 100 | |

3F. Have you received information from the program about parenting skills?

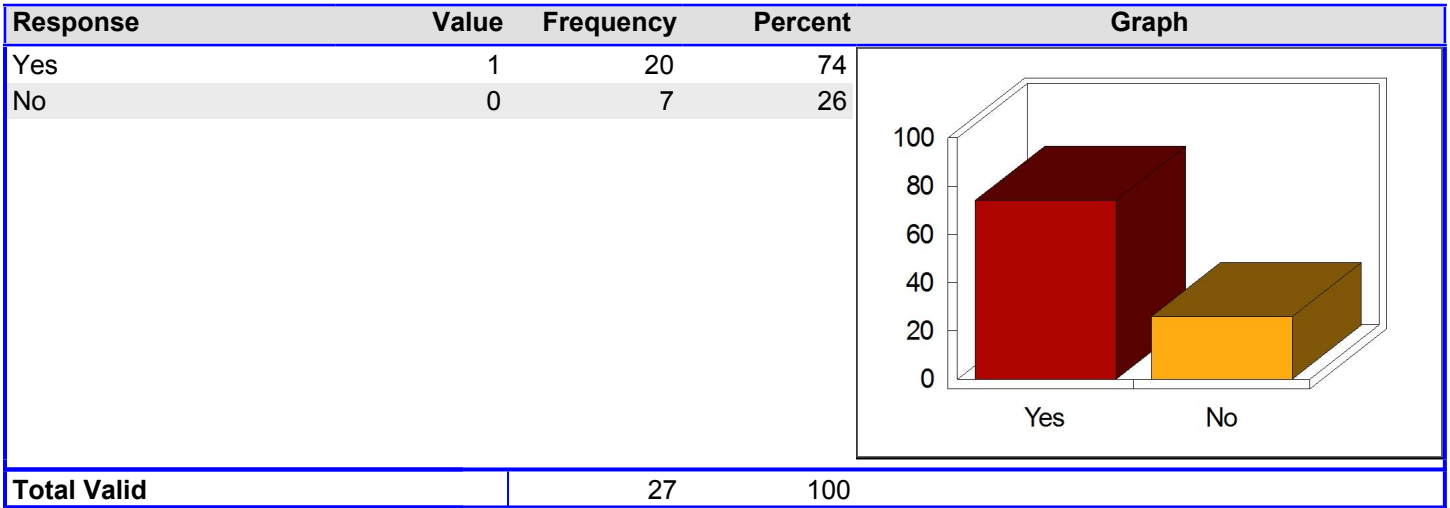
Mean: 1

| Response | Value | Frequency | Percent | Graph |
|--------------------|-------|-----------|---------|--|
| Yes | 1 | 21 | 78 |  |
| No | 0 | 6 | 22 | |
| Total Valid | | 27 | 100 | |

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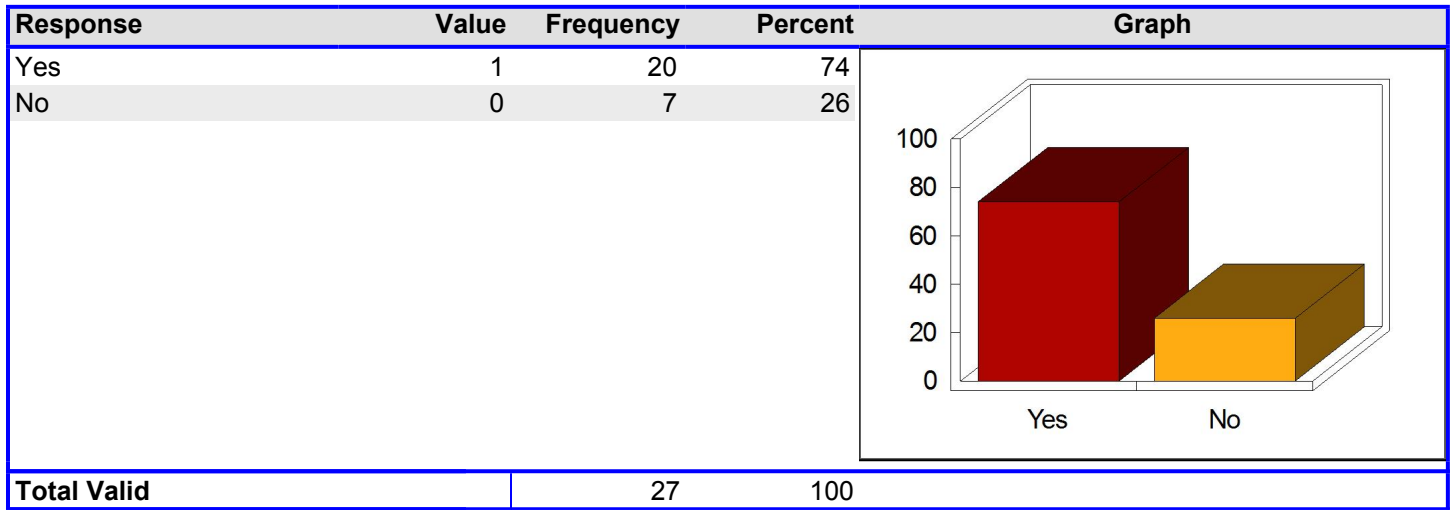
3G. Have you received information from the program about how to find other services in the community(e.g., employment and training opportunities, parenting classes, health care)

Mean: 1



3H. Have you received information from the program about where to report health or safety concerns and complaints?

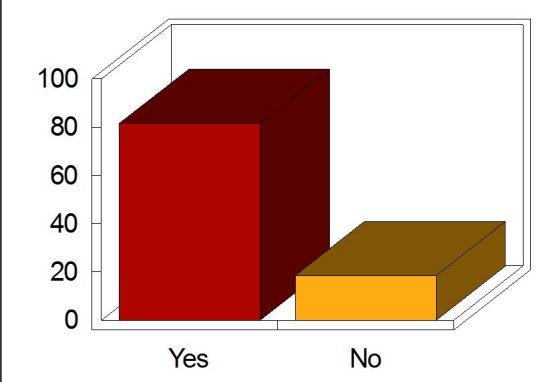
Mean: 1



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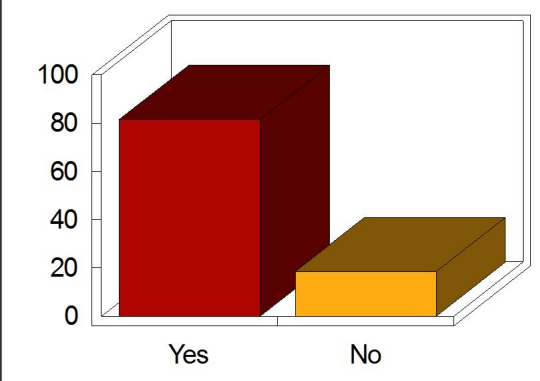
3I. Have you received information from the program about experience and training of program staff?

Mean: 1

| Response | Value | Frequency | Percent | Graph |
|-------------|-------|-----------|---------|--|
| Yes | 1 | 22 | 81 |  |
| No | 0 | 5 | 19 | |
| Total Valid | | 27 | 100 | |

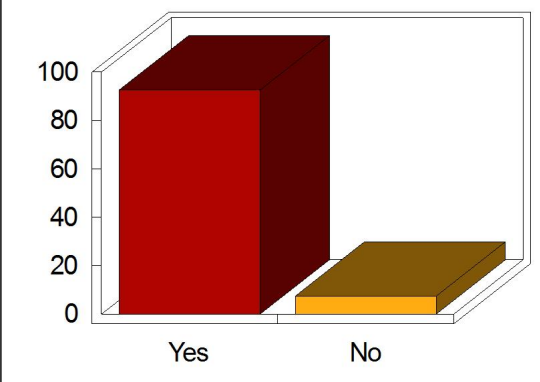
3J. Have you received information from the program about discipline procedures?

Mean: 1

| Response | Value | Frequency | Percent | Graph |
|-------------|-------|-----------|---------|---|
| Yes | 1 | 22 | 81 |  |
| No | 0 | 5 | 19 | |
| Total Valid | | 27 | 100 | |

3K. Have you received information from the program about how you can get involved with your child's program?

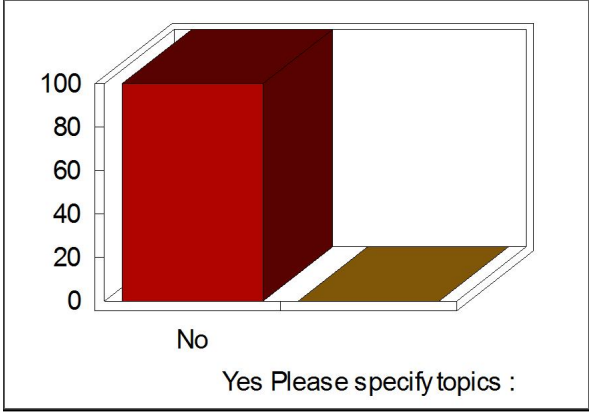
Mean: 1

| Response | Value | Frequency | Percent | Graph |
|-------------|-------|-----------|---------|--|
| Yes | 1 | 25 | 93 |  |
| No | 0 | 2 | 7 | |
| Total Valid | | 27 | 100 | |

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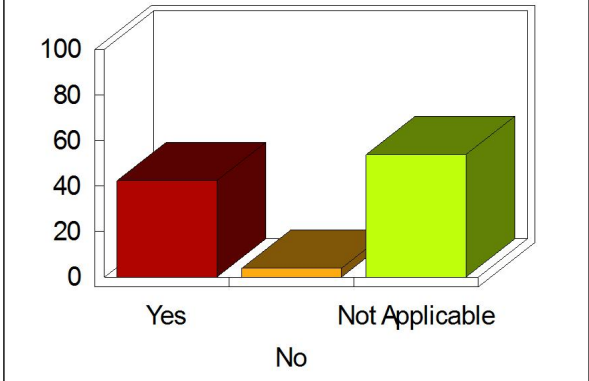
4. Would you like more information about any topics related to your child's care and development?

Mean: 1

| Response | Value | Frequency | Percent | Graph |
|-----------------------------|-------|-----------|---------|--|
| No | 1 | 20 | 100 |  |
| Yes Please specify topics : | 2 | 0 | 0 | |
| Total Valid | | 20 | 100 | |

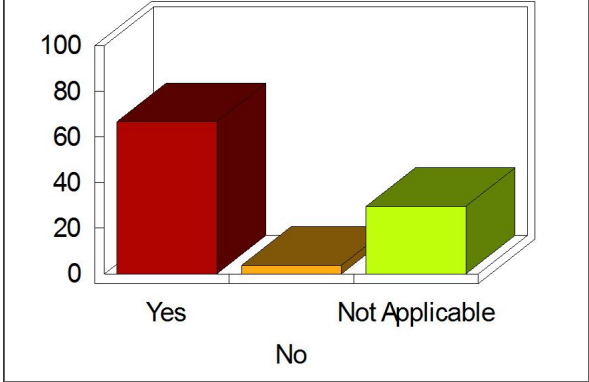
5A. Has your child's enrollment in the program made it easier for you to accept a job ?

Mean: 2

| Response | Value | Frequency | Percent | Graph |
|----------------|-------|-----------|---------|---|
| Yes | 1 | 11 | 42 |  |
| No | 2 | 1 | 4 | |
| Not Applicable | 3 | 14 | 54 | |
| Total Valid | | 26 | 100 | |

5B. Has your child's enrollment in the program made it easier for you keep a job ?

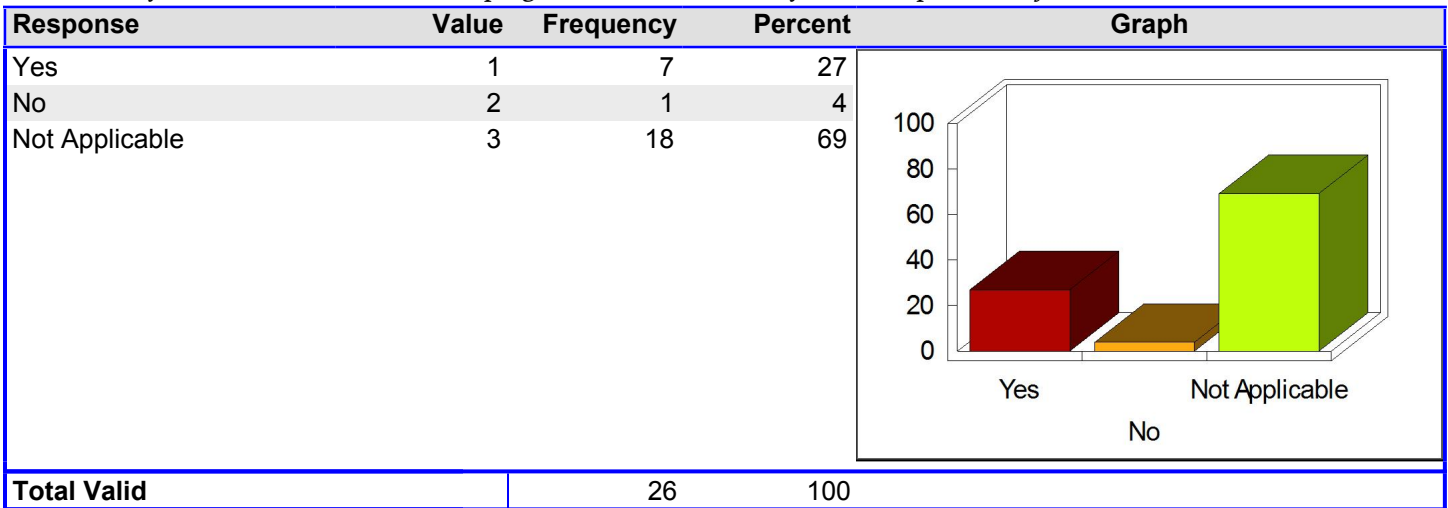
Mean: 2

| Response | Value | Frequency | Percent | Graph |
|----------------|-------|-----------|---------|--|
| Yes | 1 | 18 | 67 |  |
| No | 2 | 1 | 4 | |
| Not Applicable | 3 | 8 | 30 | |
| Total Valid | | 27 | 100 | |

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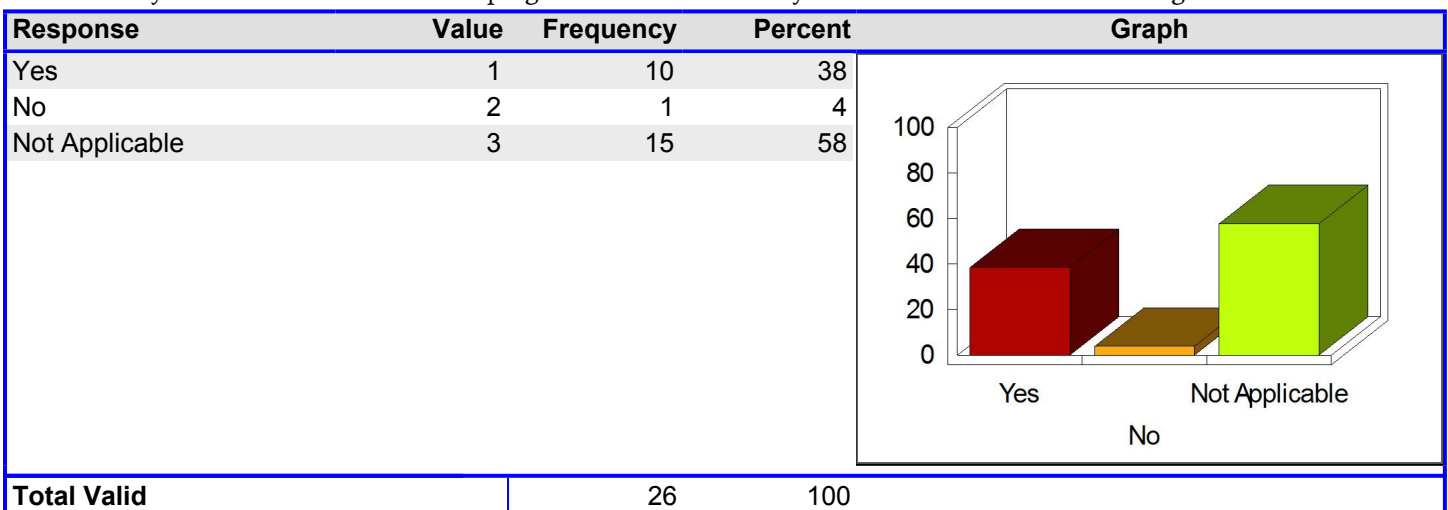
5C. Has your child's enrollment in the program made it easier for you to accept a better job ?

Mean: 2



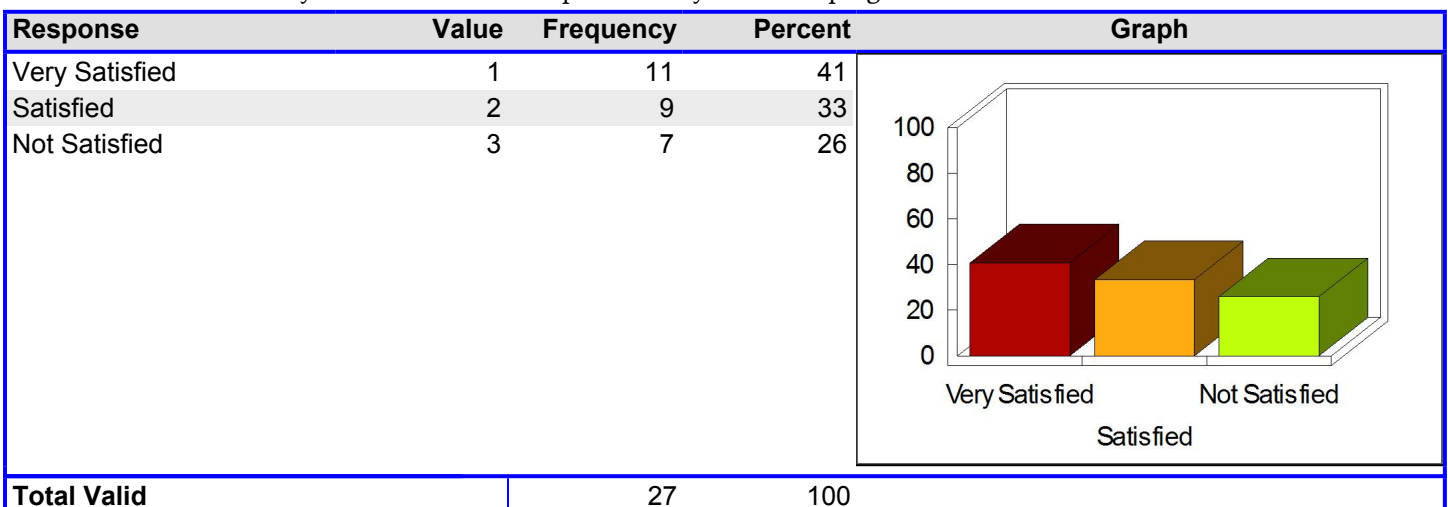
5D. Has your child's enrollment in the program made it easier for you to attend education or training?

Mean: 2



6A. How satisfied are you with the hours of operation of your child's program?

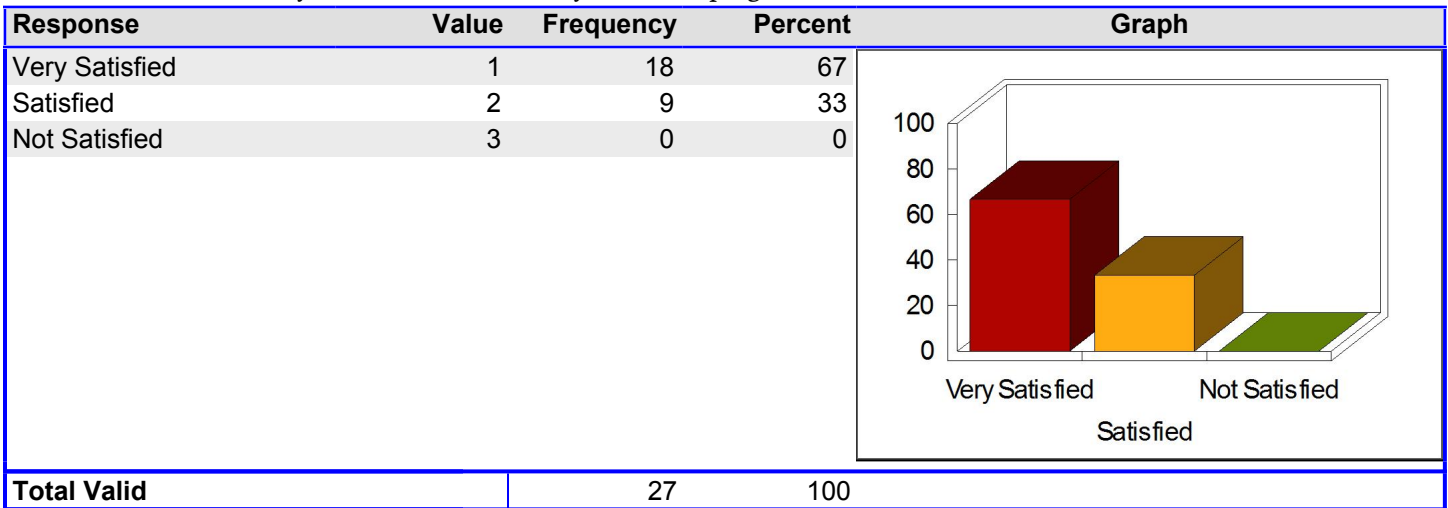
Mean: 2



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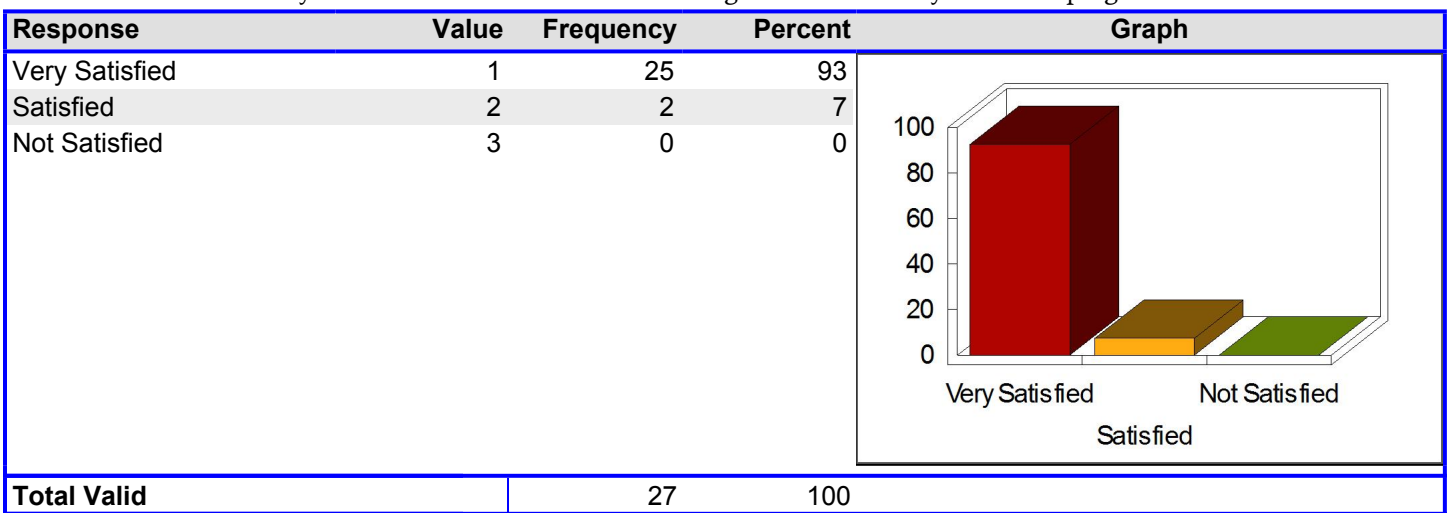
6B. How satisfied are you with the location of your child's program?

Mean: 1



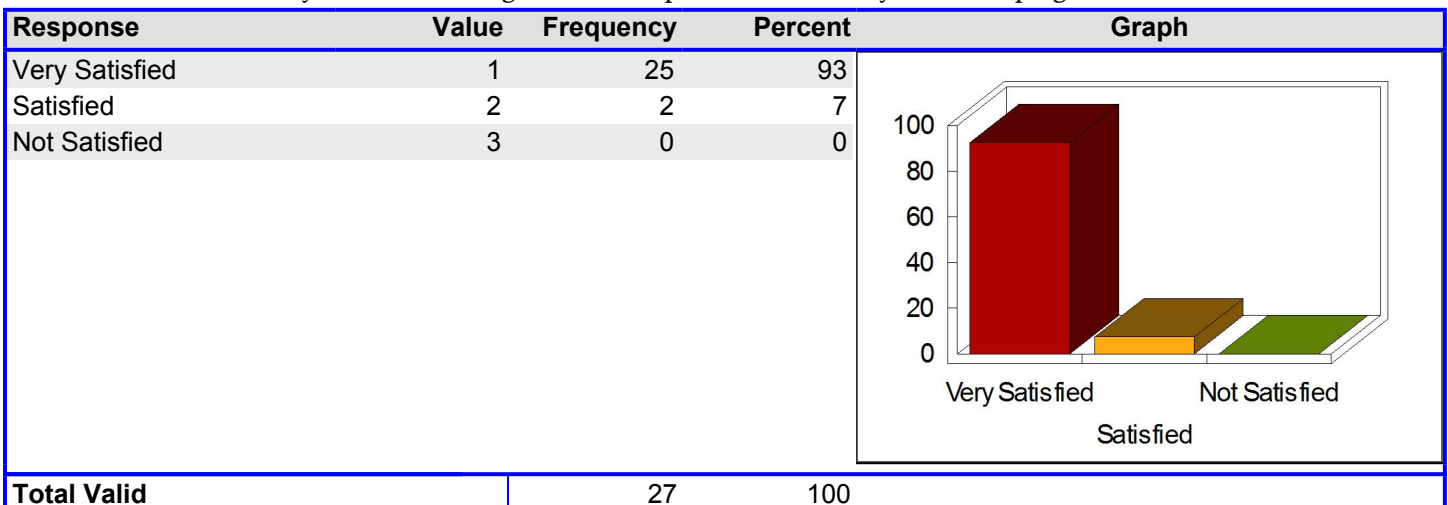
6C. How satisfied are you with the number of adults working with children in your child's program?

Mean: 1



6D. How satisfied are you with the background and experience of staff in your child's program?

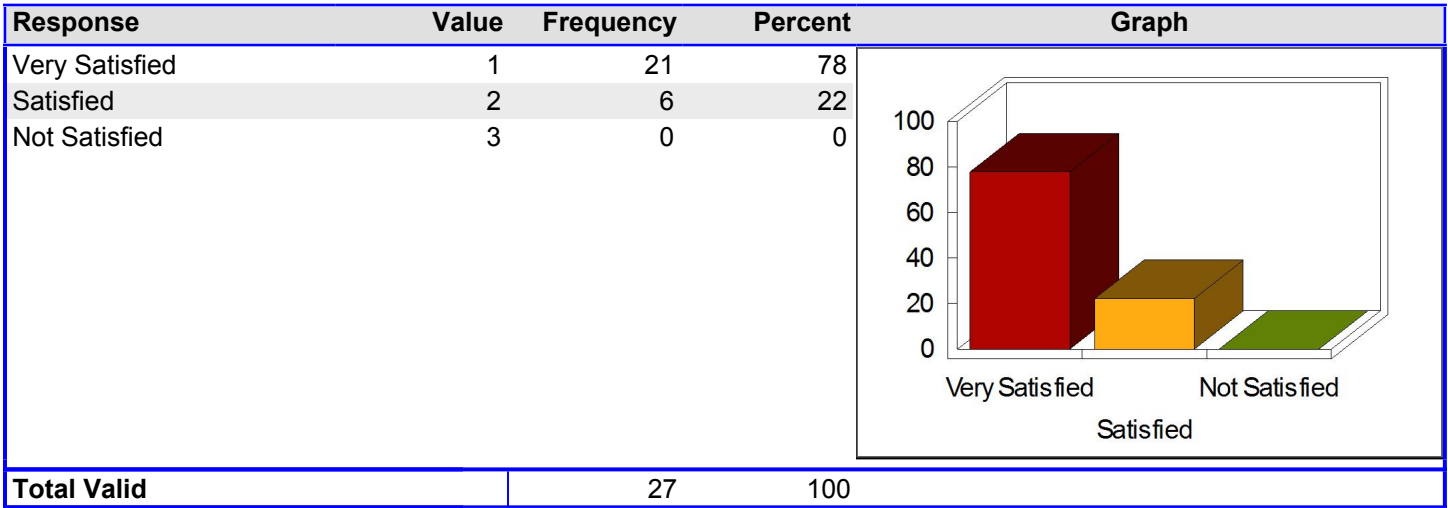
Mean: 1



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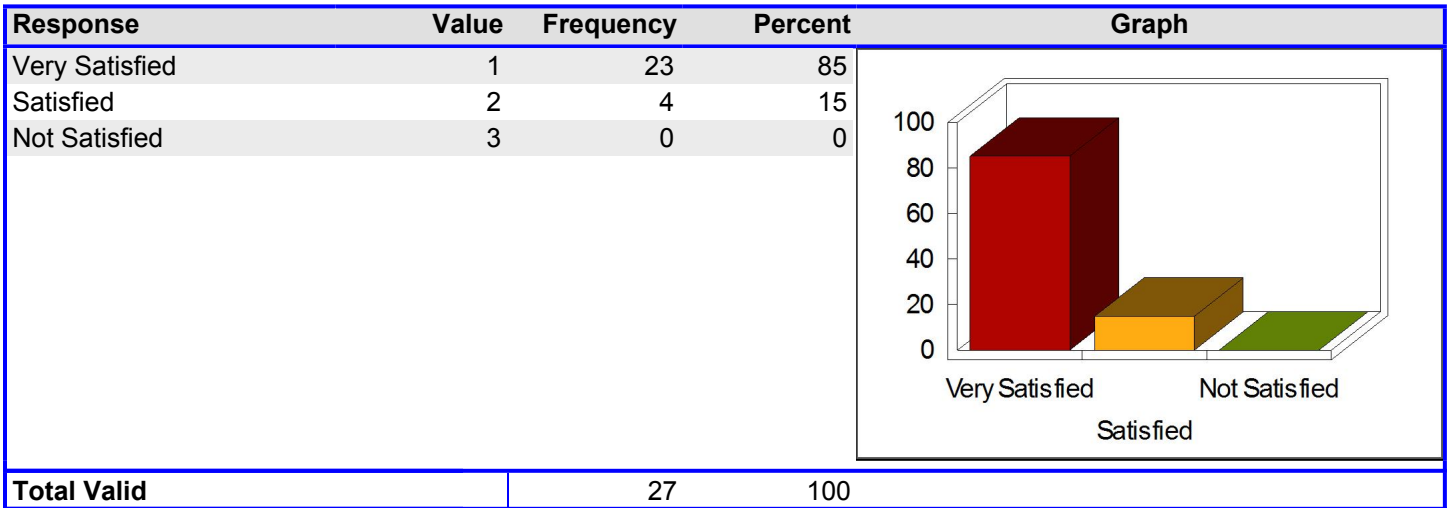
6E. How satisfied are you with the languages spoken by staff in your child's program?

Mean: 1



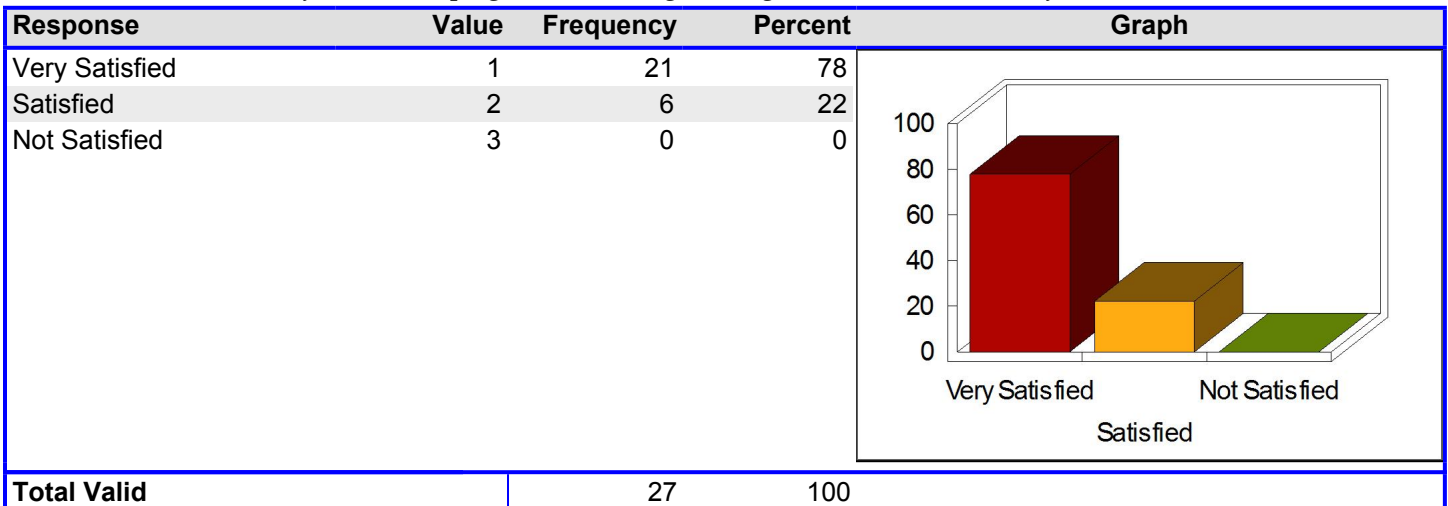
6F. How satisfied are you with how your child's program staff communicate with you?

Mean: 1



6G. How satisfied are you with the program concerning meeting the individual needs of your child?

Mean: 1



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6H. How satisfied are you with the interaction between staff and children in your child's program?

Mean: 1

| Response | Value | Frequency | Percent | Graph |
|--------------------|-------|-----------|---------|-------|
| Very Satisfied | 1 | 25 | 93 | |
| Satisfied | 2 | 2 | 7 | |
| Not Satisfied | 3 | 0 | 0 | |
| Total Valid | | 27 | 100 | |

6I. How satisfied are you with the interaction with other parents in your child's program?

Mean: 1

| Response | Value | Frequency | Percent | Graph |
|--------------------|-------|-----------|---------|-------|
| Very Satisfied | 1 | 16 | 59 | |
| Satisfied | 2 | 11 | 41 | |
| Not Satisfied | 3 | 0 | 0 | |
| Total Valid | | 27 | 100 | |

6J. How satisfied are you with parent involvement in your child's program?

Mean: 1

| Response | Value | Frequency | Percent | Graph |
|--------------------|-------|-----------|---------|-------|
| Very Satisfied | 1 | 18 | 67 | |
| Satisfied | 2 | 9 | 33 | |
| Not Satisfied | 3 | 0 | 0 | |
| Total Valid | | 27 | 100 | |

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6K. How satisfied are you with equipment and materials in your child's program?

Mean: 1

| Response | Value | Frequency | Percent | Graph |
|----------------|-------|-----------|---------|-------|
| Very Satisfied | 1 | 22 | 81 | |
| Satisfied | 2 | 5 | 19 | |
| Not Satisfied | 3 | 0 | 0 | |
| Total Valid | | 27 | 100 | |

6L. How satisfied are you with cultural activities in your child's program?

Mean: 1

| Response | Value | Frequency | Percent | Graph |
|----------------|-------|-----------|---------|-------|
| Very Satisfied | 1 | 21 | 78 | |
| Satisfied | 2 | 6 | 22 | |
| Not Satisfied | 3 | 0 | 0 | |
| Total Valid | | 27 | 100 | |

6M. How satisfied are you with daily activities in your child's program?

Mean: 1

| Response | Value | Frequency | Percent | Graph |
|----------------|-------|-----------|---------|-------|
| Very Satisfied | 1 | 22 | 81 | |
| Satisfied | 2 | 5 | 19 | |
| Not Satisfied | 3 | 0 | 0 | |
| Total Valid | | 27 | 100 | |

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6N. How satisfied are you with the environment in your child's program?

Mean: 1

| Response | Value | Frequency | Percent | Graph |
|----------------|-------|-----------|---------|-------|
| Very Satisfied | 1 | 23 | 85 | |
| Satisfied | 2 | 3 | 11 | |
| Not Satisfied | 3 | 1 | 4 | |
| Total Valid | | 27 | 100 | |

6O. How satisfied are you with the nutrition in your child's program?

Mean: 1

| Response | Value | Frequency | Percent | Graph |
|----------------|-------|-----------|---------|-------|
| Very Satisfied | 1 | 15 | 56 | |
| Satisfied | 2 | 12 | 44 | |
| Not Satisfied | 3 | 0 | 0 | |
| Total Valid | | 27 | 100 | |

6P. How satisfied are you with health and safety policies and procedures in your child's program?

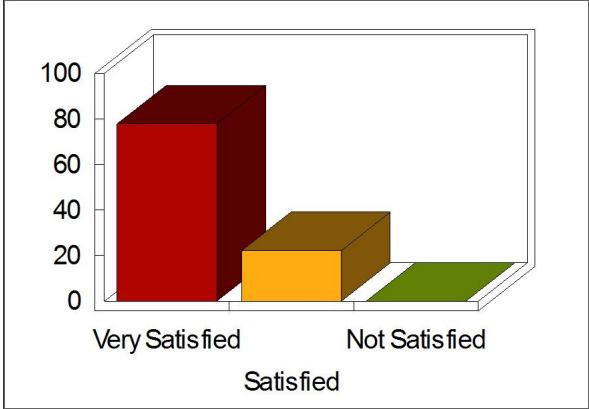
Mean: 1

| Response | Value | Frequency | Percent | Graph |
|----------------|-------|-----------|---------|-------|
| Very Satisfied | 1 | 23 | 85 | |
| Satisfied | 2 | 4 | 15 | |
| Not Satisfied | 3 | 0 | 0 | |
| Total Valid | | 27 | 100 | |

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6Q. How satisfied are you with how the program promotes your child's learning and development?

Mean: 1

| Response | Value | Frequency | Percent | Graph |
|----------------|-------|-----------|---------|--|
| Very Satisfied | 1 | 21 | 78 |  |
| Satisfied | 2 | 6 | 22 | |
| Not Satisfied | 3 | 0 | 0 | |
| Total Valid | | 27 | 100 | |